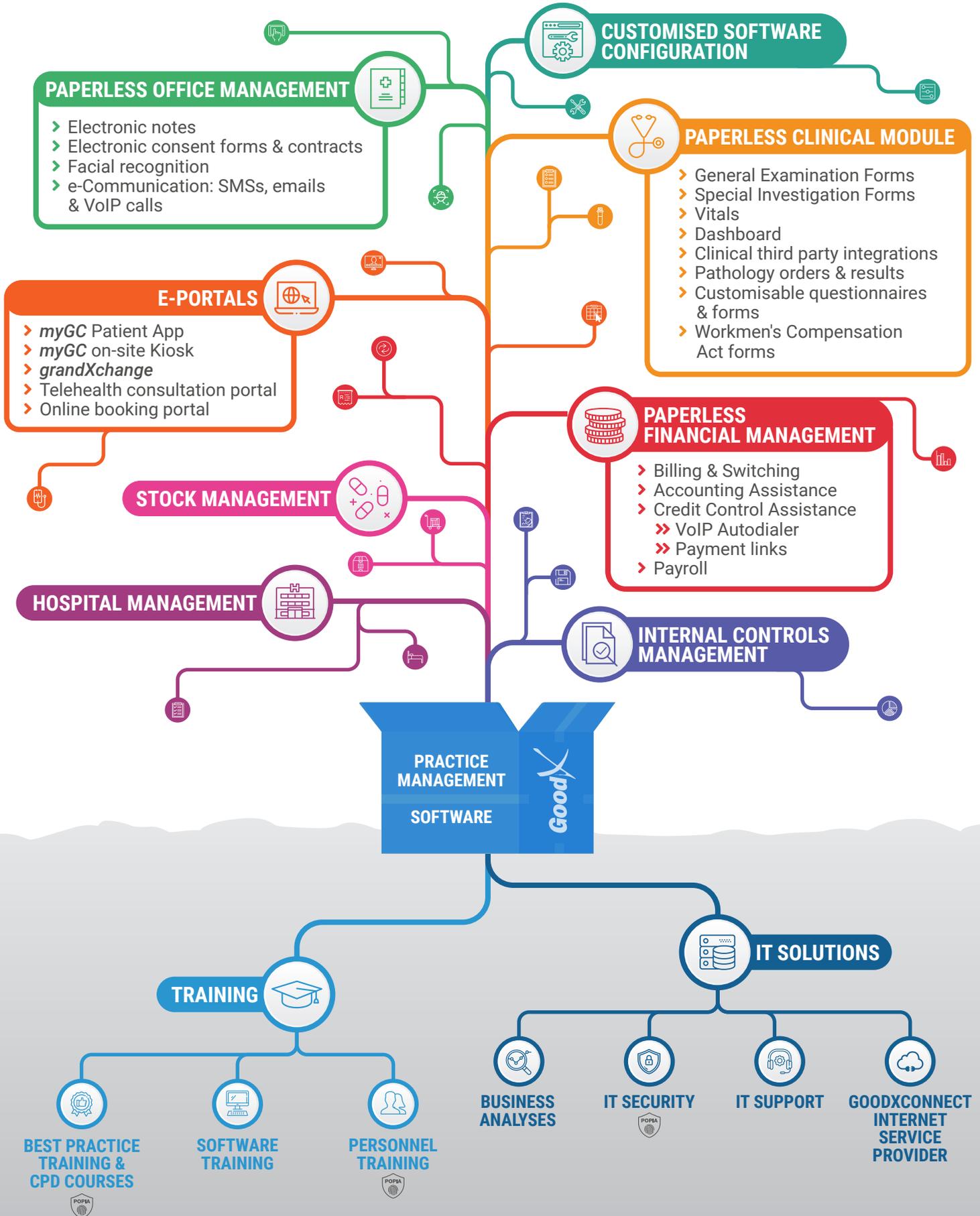


PRACTICE-IN-A-BOX

Build your future-ready, paperless healthcare practice



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CUSTOMISED SOFTWARE CONFIGURATION



PAPERLESS OFFICE MANAGEMENT

- › **Electronic notes** - supports clean desk policy, access control to private patient information, information integrity preserved
- › **Electronic consent forms & contracts** - efficient and secure patient participation
- › **Facial recognition** - helps to identify patients and prevents fraud
- › **e-Communication: SMSs, emails & VoIP calls** - recording & storing conversations securely, improved communication



PAPERLESS CLINICAL MODULE

- › **General Examination Forms** - quick notes, clinical procedures, sideroom investigations, warnings, FRAMINGHAM scores, review of systems, annotations & clinical imagery, diagnosis & plans
- › **Special Investigation Forms** - general & custom specialist forms
- › **Vitals** - result processing & warnings, hardware integrations
- › **Dashboard** - graphs and summaries of clinical history
- › **Clinical third-party integrations** - radiology integrations (MRI, X-Ray, CT)
- › **Pathology orders & results** - recognise and accurately match the incoming numbers to book the correct patients, no paper lying around (supports clean desk policy).
- › **Customisable questionnaires & forms** - get specifically required information or pre-evaluations from patients & optimises treatment planning, supports clean desk policy, patient privately and confidentially completes forms, increased accuracy, POPIA compliant, save time & effort, increased accuracy
- › **Workmen's Compensation Act (WCA) forms**



STOCK MANAGEMENT

Custom configuration, stock orders, item management, purchases, sales & transfers, stock take.



HOSPITAL MANAGEMENT

Triage, theatre & bed scheduling, bed & facility management (kitchen, linen, etc.) clinical info & recurring services, case management.



E-PORTALS

- › **myGC patient app** - patient controls their private information, efficient information updates, requests for information sent to POPIA dashboard in GoodX software for Information Officer
- › **myGC on-site Kiosk** - efficient and accurate collection of information, supports clean desk policy, secured patient identification through facial recognition and allows self-servicing
- › **grandXchange** - secure and efficient data and theatre list sharing between specialists, general practitioners and hospitals
- › **Telehealth consultation portal** - secure consultations, access control
- › **Online booking portal** - patient in control of private information, increased accuracy



PAPERLESS OFFICE MANAGEMENT

- › **Billing & Switching** - medical aid, custom & private price lists, end-to-end claim administration
- › **Accounting Assistance** - prevents human error by having information in one place - no duplication, updated practice information, compliance with legal financial requirements
- › **Credit Control Assistance** - increased cash flow, updated patient accounts
 - › **VoIP Autodialer** - supports credit control, recording & storing conversations securely, improved communication. Double debtor call volumes and improved efficiency as debtor clerk calls are automated to reduce the risk of missed or erroneous dialled numbers
 - › **Payment links** - secure, quick & easy, prevents mistakes. Improves cash flow and bad debts with the most effective tool on the market
- › **Payroll** - updated SARS calculations, confidential employee information, supports clean desk policy



INTERNAL CONTROLS MANAGEMENT

Daily, weekly, monthly, quarterly and yearly auditing of critical business processes for debtors, creditors, stock & accounting.



TRAINING



Best Practice Training & Online CPD Courses

- › How to start a practice
- › Practice Management
- › Stock Management
- › Accounting Management
- › Internal controls
- › Debt Management



Software Training

- › On-site onboarding
- › Tutorials & webinars
- › Web-based user manuals & best practice guidelines



Personnel Training

Continued personnel training for POPIA compliance: POPIA requires that the practice can prove that personnel are continuously trained in securing personal information. GoodX has an online data protection training service to train personnel monthly, and trainees will receive certificates to demonstrate compliance.



IT SOLUTIONS



Business Analyses for customised IT solutions



IT Security - prevent loss of information



› Hosted in a **secure datacentre**

› **Replication & Backup services** - secures data integrity

› **Multifactor login support** - Securing access to the software and private patient information

› **Hardware sales** - prevents loss of information through updated hardware

› **PC and network security** - secure personal information against breaches

› **Network management and monitoring** - make IT security reportable

› **Anti-virus solutions** - supports data security by preventing hacking and loss of data

› **Website design and hosting solutions** - communicates

information about the practice (responsible party) & data request policies



IT Support

› **Help desk IT support** - supports risk management

› **On-site IT support** - supports risk management



GoodXConnect Internet Service Provider (ISP)